



**PORCHESTER**  
DENTAL PRACTICE

# COVID-19 UPDATE - 24/3/20

**PLEASE READ THE UPDATE IN FULL AND TAKE APPROPRIATE ACTIONS.**

To all of our patients,

**Please note that ALL appointments have been cancelled until further notice.** This forms part of the governments lockdown to help prevent the spread of the Covid-19 virus.

We will run an emergency service to help those patients who are suffering from severe pain, bleeding or swelling. All emergencies will need to be made by telephone and a suitable time will be arranged at the practice.

If you have an appointment with us, please do not bring other family or friends into the waiting area unless you are a vulnerable patient accompanied by a carer or a minor with a parent.

**Please do not arrive at the practice without a prior appointment as the door will be locked to protect against contaminated footfall onto the premises.** We are trying our best to look after all our patients as well as staff so please keep a good distance away from any other patients in the waiting room and avoid touching door handles with bare hands. Our reception staff will sign the consent forms on your behalf and help open doors to avoid touching internal door handles. All emergencies will be accommodated with appropriate advice and treatment given under the current recommended guidelines.

**If you have a persistent cough and temperature, and are suffering with dental pain, please telephone 111 who will direct you to care. Please stay safe, follow government advice to keep social distancing and protect the vulnerable in our society.**

We look forward to the day we return to some normality, with a safe and healthy population.

For more information, visit <https://www.nhs.uk/conditions/coronavirus-covid-19/> and also <https://www.gov.uk/coronavirus>

Mandy Hampson