

COVID-19 UPDATE - 29/5/20

PLEASE READ THE UPDATE IN FULL AND TAKE APPROPRIATE ACTIONS.

To all of our patients

Many of our patients will have seen the announcement about Dental Practices opening up from the 8th June 2020. This announcement was made public without any prior consultation or guidance being given to practices.

Meanwhile, Porchester Dental Practice has been working very hard to make the necessary changes to our working procedures whilst also trying to obtain the very difficult to source personal protective equipment. We have an unprecedented number of dental emergency patients that need to be seen as a matter of priority over routine dental treatment. We will be contacting those patients first to arrange suitable appointment times so please be patient with us and do not contact the practice unless you have a genuine dental emergency.

The number of appointments allocated for each day will be limited due to restrictions in the waiting room and also the time needed between appointments for decontamination and clearing of the air in surgeries. The number of working clinicians permitted in the practice will also be limited to keep volume of viral load and footfall to a minimum. The types of treatments carried out will also be limited and the treatments creating aerosols will be restricted, l.e no scaling with ultrasonics and no drills, water spray etc.

We hope by opening on the 8th June we can attend to those patients suffering dental emergencies in a manner that is safe to both staff and patients. In time as the lockdown measures are further relaxed and cases of Covid 19 are further reduced, we will be able to resume more of the routine dental procedures carried out prior to Covid 19 pandemic. We are also still offering telephone advice and support for all of our patients.

Thank you for your understanding. You are welcome to email us if you have any worries or questions at info@porchesterdental.co.uk

For more information, visit https://www.nhs.uk/conditions/coronavirus-covid-19/ and also https://www.gov.uk/coronavirus

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